Quality Program

October 25, 2023

8:30 – 8:35 **Opening Remarks**
Alexandra Kowcz, PCPC

8:35 – 9:25 **MoCRA: Product and Facility Registration**
Prashiela Manga, FDA
Moderator: Tom Myers, PCPC

9:25 – 10:20 **Ingredient Issues and Risk**
Michael Dourson, Toxicology Excellence for Risk Assessment
Moderator: Kim Norman, PCPC

10:20 – 10:50 **Break – Visit Exhibit Hall**

Moderator: Tim Parrent, Mary Kay

10:50 – 11:25 **Leading Change**
Kimberle Farver, consultant

11:25 – 12:00 **Managing the Recall Process**
Melissa Schneider, Compliance Insights

12:00 – 1:30 **Lunch**

Moderator: Cathleen Owen, Q Labs

1:30 – 2:10 **FDA Compliance Update**
Alonza Cruse, FDA

2:10 – 2:50 **Recordkeeping and Documentation Strategies**
Tom Cosgrove, Covington & Burling

2:50 – 3:20 **Break - Visit Exhibit Hall**

3:20 – 3:35 **Adverse Events: New MoCRA Requirements**
Kim Norman, PCPC

3:35 – 4:30 **Adverse Events: Case Study (Cathleen Owen) & Panel Discussion**
Panelists: Stefanie O'Neal, Kao; Kristina Parkanzky, Amway; Rick Kingston, Safety Call; Christopher Hoyte, RMPDS